



# READYOP TERMS AND CONDITIONS

**Effective Date: Feb 2, 2026**

These Terms and Conditions (“Terms”) govern access to and use of the ReadyOp SaaS (Software as a Service) platform (the “Services”). ReadyOp is owned and operated by Cleartronic, Inc. (“ReadyOp,” “we,” “us,” or “our”).

By accessing or using the Services, you agree to be bound by these Terms. If you do not agree, you are not authorized to access or use the Services.

## **ELIGIBILITY AND BUSINESS USE**

The Services are intended for use by governmental entities, public safety organizations, healthcare institutions, and other commercial enterprises. You represent and warrant that you are authorized to access the ReadyOp platform on behalf of a valid, bona fide ReadyOp customer organization for a legitimate business or organizational purpose. Individuals may not independently subscribe to or use the Services outside of an authorized organizational relationship.

## **DESCRIPTION OF SERVICES**

ReadyOp provides a cloud-based emergency management and collaboration platform. Specific functionality, service levels, pricing, and support commitments are governed by separate written agreements between ReadyOp and customer organizations. These Terms govern general use of the platform in the absence of a conflicting written agreement.

## **ACCOUNT RESPONSIBILITY AND SECURITY**

You are responsible for maintaining the confidentiality of account credentials and ensuring that access to the Services or customer data is authorized by a valid, bona fide ReadyOp customer. You agree to notify ReadyOp promptly of any suspected unauthorized access or security breach related to your account. You also acknowledge that you may have additional requirements for data protection issued from a ReadyOp customer required to maintain authorized access to the system.

ReadyOp is not responsible for losses arising from unauthorized use of credentials where such unauthorized use is not caused by ReadyOp’s failure to maintain reasonable security safeguards.

## **ACCEPTABLE USE**

You agree not to use the Services in a manner that violates applicable law, infringes the rights of others, disrupts system integrity, or interferes with the operation of the platform. Prohibited conduct includes transmitting malicious code, attempting unauthorized access, reverse engineering software components, or using the Services to transmit unlawful or infringing content.

ReadyOp or ReadyOp customers reserve the right to suspend or restrict your access to the Services in response to violations of these Terms or threats to system security.

## **CUSTOMER DATA AND OWNERSHIP**

Customer organizations retain ownership of all data uploaded to the Services. ReadyOp does not claim ownership of customer data and processes such data solely for the purpose of providing and supporting the Services in accordance with applicable agreements. You acknowledge that authorized access to the system does not constitute ownership of ReadyOp customer data.

## **CONFIDENTIALITY**

Each party agrees to protect confidential information disclosed by the other using reasonable safeguards and to use such information only for authorized business purposes. Confidential information does not include information that is publicly available, independently developed, or rightfully obtained from a third party without restriction.

## **INTELLECTUAL PROPERTY RIGHTS**

All intellectual property rights in the Services, including software, documentation, trademarks, logos, and related materials, are owned by ReadyOp or its licensors. Except for limited rights expressly granted, no license or ownership interest is conveyed.

## **FEEDBACK**

If you provide suggestions, feedback, or recommendations regarding the Services, ReadyOp may use such feedback without restriction and without obligation to compensate you.

## **THIRD-PARTY SERVICES**

The Services may rely upon third-party infrastructure or service providers. ReadyOp is not responsible for the independent actions or systems of third parties outside its reasonable control.

## **DISCLAIMER OF WARRANTIES**

THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE." TO THE MAXIMUM EXTENT PERMITTED BY LAW, READYOP DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

## **LIMITATION OF LIABILITY**

TO THE MAXIMUM EXTENT PERMITTED BY LAW, READYOP SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THE SERVICES.

READYOP'S TOTAL LIABILITY ARISING FROM OR RELATED TO THESE TERMS SHALL NOT EXCEED THE AMOUNTS PAID BY THE CUSTOMER ORGANIZATION UNDER THE APPLICABLE AGREEMENT DURING THE TWELVE MONTHS PRECEDING THE CLAIM.

## **INDEMNIFICATION**

You agree to indemnify and hold ReadyOp harmless from claims, damages, or expenses arising out of your violation of these Terms, misuse of the Services, or content uploaded by you or on behalf of your organization or ReadyOp customer.

## **SUSPENSION AND TERMINATION**

ReadyOp or ReadyOp customers may suspend or terminate your access to the Services in response to material breaches of these Terms, security risks, or legal requirements. Termination of paid services is governed by applicable customer agreements.

## **EXPORT COMPLIANCE**

You agree to comply with all applicable export control and economic sanctions laws in connection with your use of the Services.



## **GOVERNING LAW AND VENUE**

These Terms are governed by the laws of the State of Florida, without regard to conflict-of-law principles. Any disputes arising from these Terms shall be brought in state or federal courts located in Pinellas County, Florida.

## **FORCE MAJEURE**

ReadyOp shall not be liable for delays or failures in performance resulting from causes beyond its reasonable control.

## **ASSIGNMENT**

You may not assign these Terms without ReadyOp's prior written consent. ReadyOp may assign these Terms in connection with a merger, acquisition, or corporate reorganization.

## **MODIFICATIONS**

ReadyOp may update these Terms by posting a revised version on the website. Continued use of the Services after such posting constitutes acceptance of the updated Terms.

## **SEVERABILITY AND ENTIRE AGREEMENT**

If any provision of these Terms is determined to be unenforceable, the remaining provisions shall remain in effect. These Terms constitute the entire agreement governing general platform use unless superseded by a separate written agreement.

## **CONTACT INFORMATION**

Questions regarding these Terms may be directed to:

**ReadyOp Communications, Inc.**  
28050 US Highway 19 N, Ste 310  
Clearwater, FL 33761  
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support@readyop.com